

## Volkswagen Group: Speak up via phone

You can leave us a voice message by phone 24 hours a day, 7 days a week.

1. Select a phone number from the following list for your country or region,
2. Have the organisational code "122203" ready.

After entering the telephone number and the organisational code, a report can be given as a voice recording via Voice Intake. Only a written transcript will be received by the Investigation Office. Dial back in to listen to the reply or further questions by our team.

<u>Country</u>	<u>Phone Instructions</u>
Albania	+355 4 530 1801 (Call charged at local rate)
Algeria	+213 983 29 93 38 (Call charged at local rate)
Angola	+244 226 425 610 (Call charged at local rate)
Anguilla	1833 422 2005 (Toll-free)
Antigua and Barbuda	1833 422 2006 (Toll-free)
Argentina	+54 11 2039 7280 (Call charged at local rate)
Australia	+61 2 8284 6262 (Call charged at local rate)
Austria	0800 909 683 (Toll-free)
Bahamas	1833 422 2007 (Toll-free)
Bahrain	+973 1650 1936
Bangladesh	+880 (0) 9610 998462 (Toll-free)
Barbados	+1 (246) 623 9631 (Call charged at local rate)

<u>Country</u>	<u>Phone Instructions</u>
Belarus	8 820 0491 0089 (Toll-free)
Belgium	0800 89 326 (Toll-free)
Belize	1800 0130 076 (Toll-free)
Benin	+229 20 90 0380 (Call charged at local rate)
Bermuda	1833 422 2008 (Toll-free)
Bhutan	+975 2 379 003 (Toll-free)
Bolivia, Plurinational State of	800 105 122
Bosnia and Herzegovina	+387 70 330 093 (Call charged at local rate)
Botswana	800 786 1103 (Toll-free)
Brazil	+55 (11) 4700 8838 (Call charged at local rate)
Brunei Darussalam	801 4657 (Toll-free)
Bulgaria	800 210 0645 (Toll-free)
Burkina Faso	+226 25 30 09 82 (Call charged at local rate)
Cambodia	1800 209 867 (Toll-free)
Cameroon	+237 6 57 10 31 12 (Toll-free)
Canada	+1 (514) 395 0496 (Call charged at local rate)
Cayman Islands	+1 (345) 769 5580 (Call charged at local rate)
Chile	+56 22 483 5917 (Call charged at local rate)
China	Country wide number with no supplier restriction: 400 120 1842 (Call charged at local rate).
China	Via China United Network: 1080 0852 2221 (Toll-free)

<u>Country</u>	<u>Phone Instructions</u>
China	Via China Telecom: 1080 0152 3042 (Toll-free)
Colombia	+57 601 242 1247 (Call charged at local rate)
Costa Rica	+506 4036 0350 (Call charged at local rate)
Côte d'Ivoire	+225 05 66 77 0918
Croatia	0800 7745 (Toll-free)
Cyprus	800 91142 (Toll-free)
Czechia	800 050 833 (Toll-free)
Denmark	+45 43 31 09 61 (Call charged at local rate)
Dominica	1833 422 1998 (Toll-free)
Dominican Republic	+1 (829) 947 1996 (Call charged at local rate)
Ecuador	1800 001 432 (Toll-free)
Egypt	0800 000 0083 (Toll-free)
El Salvador	+503 2230 4752 (Call charged at local rate)
Estonia	+372 609 3008 (Call charged at local rate)
Ethiopia	800 86 1919 (Toll-free)
Fiji	008 002 650 (Toll-free)
Finland	0800 392 912 (Toll-free)
France	080 554 3753 (Toll-free)
French Guiana	0800 99 1448 (Toll-free)
French Polynesia	0800 91 4886 (Toll-free)

<u>Country</u>	<u>Phone Instructions</u>
Georgia	1800 008 013 (Toll-free)
Germany	0800 1818 952 (Toll-free)
Ghana	+233 59 699 3553 (Call charged at local rate)
Greece	0080 0441 45924 Can only be connected by Cosmote mobile and OTE landline (Toll-free)
Grenada	+1 (473) 230 0333 (Call charged at local rate)
Guam	1833 809 6777 (Toll-free)
Guatemala	+502 2302 8459 (Call charged at local rate)
Honduras	800 2791 6139 (Toll-free)
Hong Kong	+852 3019 4193 (Call charged at local rate)
Hungary	06 809 845 89 (Toll-free)
Iceland	+354 415 0349 (Call charged at local rate)
India	0008 0005 03159 (Toll-free)
Indonesia	+62 21 8063 0074 (Call charged at local rate)
Ireland	1800 800 636 (Toll-free)
Israel	+972 3374 1225 (Call charged at local rate)
Italy	800 147 694 (Toll-free)
Jamaica	+1 (876) 677 9125 (Call charged at local rate)
Japan	+81 3 6627 0734 (Call charged at local rate)
Jordan	0800 23801 No mobile access
Kazakhstan	(+7) 877 2735 74582 (Call charged at local rate); No mobile access

<u>Country</u>	<u>Phone Instructions</u>
Kenya	+254 20 765 0957 (Call charged at local rate)
Korea, the Republic of	+82 2 3700 5146 (Call charged at local rate)
Kuwait	+965 2205 5730 (Toll-free)
Latvia	800 05929 (Toll-free)
Lebanon	first dial 01-426-801 and then 833 816 0913
Lithuania	8800 30366 (Toll-free)
Luxembourg	+352 342 080 8982 (Call charged at local rate)
Malaysia	+60 3 7724 3136 (Call charged at local rate)
Malta	8006 5144 (Toll-free)
Martinique	0800 90 1651 (Toll-free)
Mauritius	+230 5 297 0999 (Call charged at local rate)
Mexico	+52 55 4780 6198 (Call charged at local rate)
Moldova, the Republic of	080 060 016 (Toll-free)
Morocco	+212 5 30 14 41 08 (Call charged at local rate)
Myanmar	0800 800 8062 (Toll-free)
Namibia	+264 83 380 0103 (Toll-free)
Nepal	1800 001 0186 (Toll-free)
Netherlands	+31 10 700 75 03 (Call charged at local rate)
New Zealand	+64 9 913 5892 (Call charged at local rate)
Nicaragua	+505 7513 7610 (Call charged at local rate)

<u>Country</u>	<u>Phone Instructions</u>
Nigeria	070 8060 1221
North Macedonia	+389 2551 3216 (Call charged at local rate)
Norway	+47 24 14 06 01 (Call charged at local rate)
Oman	8007 4161
Pakistan	0080 0900 44437
Panama	+507 308 4480 (Call charged at local rate)
Papua New Guinea	0008 61322 (Toll-free)
Paraguay	0098 0044 10266 No mobile access (Toll-free)
Peru	0800 74535 (Toll-free)
Philippines	1800 8394 8474 Can only be connected by Globe Telecom device (Toll-free)
Poland	800012953 (Toll-free)
Portugal	800 831 302 (Toll-free)
Puerto Rico	+1 (787) 200 7305 (Call charged at local rate)
Qatar	00800 101 094 (Toll-free)
Réunion	1800 916 980 (Toll-free)
Romania	0800 400 653 (Toll-free)
Russian Federation	8 (800) 100 69 94 (Toll-free)
Saudi Arabia	800 850 1433 (Toll-free)
Serbia	+381 10 520 043 (Call charged at local rate)
Seychelles	800 131 (Toll-free)

<u>Country</u>	<u>Phone Instructions</u>
Singapore	+65 6403 7051 (Call charged at local rate)
Slovakia	0800 113 418 (Toll-free)
Slovenia	0800 83115 (Toll-free)
South Africa	+27 (21) 427 7937 (Call charged at local rate)
Spain	+34 900 031 156 (Call charged at local rate)
Sri Lanka	+94 (72) 091 0370 (Call charged at local rate)
Sudan	+249 15 655 9883 (Toll-free)
Suriname	833 816 0919 (Toll-free)
Sweden	020 160 4703 (Toll-free)
Switzerland	080 000 5691 (Toll-free)
Taiwan, Province of China	+886 2 7743 8912 (Call charged at local rate)
Tanzania, the United Republic of	0800 11 1020 (Toll-free)
Thailand	+66 2 844 9693 (Call charged at local rate)
Trinidad and Tobago	+1 (868) 224 1869 (Call charged at local rate)
Tunisia	+216 31 300 338 (Call charged at local rate)
Turkey	0080 04488 28602 (Toll-free)
Turks and Caicos Islands	1833 462 1355 (Toll-free)
Uganda	+256 41 423 8162 (Call charged at local rate)
Ukraine	0800 801 205 (Toll-free)
United Arab Emirates	800 0444 0408 (Toll-free)

<u>Country</u>	<u>Phone Instructions</u>
United Kingdom	080 0022 4118 (Toll-free)
United States of America	+1 (669) 288 7154 (Call charged at local rate)
Uruguay	0004 1598 5762 (Toll-free)
Venezuela, Bolivarian Republic of	+58 212 335 7722 (Call charged at local rate)
Viet Nam	+84 1900 3271 (Call charged at local rate)
Virgin Islands (British)	1833 462 1356 (Toll-free)
Virgin Islands (U.S.)	1833 724 6398 (Toll-free)
Zimbabwe	+263 867 742 2010 (Toll-free)